

Delivery Options

We believe that a purchase as important as a new Kirami wood fired hot tub deserves a suitably diligent delivery service, hence we (TLC) have our own fleet of vehicles available to deliver across the UK and Ireland. From the North of Scotland to Cornwall, or Norfolk to Belfast, we have it covered.

Using our own vehicles which include 4x4's and trailers or flatbed vans means we can get to many places others can't or won't go including across fields or to areas with tight or restricted access.

We have the following delivery options for you to consider.

1. **Collection**

From our yard in North Yorkshire. Located at DL11 7SQ we are close to the A66/A1(M) junction at Scotch Corner. A telehandler for loading and assistance to secure the tub is provided. Open Monday to Saturday.
Collection is free

2. **Local Delivery on a Log Company Vehicle**

Between Newcastle to the north and Leeds to the south, using our own vehicles and 1 man who would be assisted by the customer/local hired in help as required for the situation.

Cost is a fixed price of £100 +VAT for 1 to 4 tubs

3. **National Palletised Delivery**

Based on using 4 pallet spaces on a nationwide pallet service, the price is calculated depending on your postcode and which delivery zone it falls within. There are 8 postcode specific zones priced as follows

Zone 1	£ 148	Zone 4	£ 180	Zone 7	£ 284
Zone 2	£ 156	Zone 5	£ 224	Zone 8	£ 296
Zone 3	£ 168	Zone 6	£ 236		

For health and safety reasons this service is only available if you have mechanised unloading capability on site or locally, i.e. a forklift or telehandler with pallet forks. It may be worth speaking to a friendly local farmer... We use an Economy 48 hour service so can despatch tubs any day Monday to Friday.

Costing Examples Zone 1 = £148 +VAT per hot tub space

Zone 8 = £296 +VAT per hot tub space

Prices exclude Highlands and Islands, and please note the 18 tonne lorry delivers to the kerbside only

4. **National Delivery on a Log Company Vehicle** *this is our most popular service*

We deliver all over the UK by combining orders in a similar direction, so flexibility on timescale and date of arrival is often required - we travel the whole country on average once per month.

Prices are based on the pallet zone costs shown above in option 3. If the hot tub cannot be directly offloaded from the trailer into its location and carrying assistance is required, you will need to organise this locally, or we can bring additional people at additional cost.

Costing Examples Zone 1 = £148 +VAT plus £50 +VAT for the TLC driver

plus optional £100 +VAT per extra assistant required per day

Zone 8 = £296 +VAT plus £50 +VAT for the TLC driver

plus optional £100 +VAT per extra assistant required per day

Prices are per tub, discounts are available for multiple tubs with up to 4 transported per vehicle

Prices exclude Highlands and Islands. Please ask for a quote but assume approximately £300+VAT for Northern Ireland or £350+VAT for the Republic of Ireland

Installation Options

Basic or Full installation is only available as a cost option when choosing delivery options 2 or 4.

Basic - we will help site your tub, connect the heater, fit the flue and any warning and safety notices. We don't build the steps, fit the drink holder or fit the cover.

Full – as above with the addition of building the steps, fitting the cover and drink holder etc

If you require either of the above, please ask for a cost at the time of purchase.

Palletised deliveries = no installation or delivery/assistance to point.

Commercial orders for more than 1 tub (often sold with a discount) qualify for the above basic installation service on 1 tub only. The remaining tubs are then left to the customer to install. Again, if you require additional installation services from us, either basic or full, please notify us at the time of purchase.

Planning for Delivery

We try to make the delivery process as easy as possible for all involved, so we would kindly request details of any bottlenecks or potential issues along the route. Please Whatsapp Mark on 07730 435233 or Ed on 07786 980299 or email transport@thelogcompany.com with details and images, together with measurements of the tightest points on the route. ****It is the customers responsibility to provide this information prior to our arrival on site****

So we can quote and prepare for delivery please provide us with...

Delivery postcode

Preferred timescale (i.e. is cost or timing more important)

Availability of local help to help lift etc

Obstacles or likely access issues for the vehicles and the tub

What3Words address for your entrance and where the tub is to be sited

National Palletised Delivery Vehicle Example – typically using 18 tonne rigid lorries



National Delivery on a Log Company Vehicle Examples – typically using a 4x4 with 1 to 4 tubs per trailer

